

**FOR READY REFERENCE,** Record the information on the Option Plate to this record.

**MODEL NO.** \_\_\_\_\_

**UNIT NO.** \_\_\_\_\_

EQUIPMENT	TYPE	EQUIPMENT	TYPE	EQUIPMENT	TYPE
Engine Base _____		Water Bypass Tube _____		Battery Chrg. Generator _____	
Engine Lifter Brkt. _____		Thermostat _____		Starter _____	
Flywheel Housing _____		Water Filter _____		Hyd. Starter Acces. _____	
Vibration Damper _____		Exhaust Manifold _____		Starting Aid _____	
Flywheel _____		Air Cleaner or Silencer _____		Marine Gear _____	
Flywheel Hsg. Adptr. _____		Fuel Pump _____		Torque Converter _____	
Oil Pan _____		Injector _____		Torque Converter Lines _____	
Oil Pump _____		Blower _____		Muffler & Conn. _____	
Oil Distribution _____		Blower Drive Shaft _____		Engine Hood _____	
Dipstick _____		Fuel Filter _____		Wiring Harness _____	
Oil Pan Drain Tube _____		Fuel Lines _____		Instruments _____	
Oil Filler Tube or Cap _____		Air Inlet Housing _____		Tach. Drive _____	
Oil Cooler _____		Alarm or Shutoff _____		Radiator _____	
Oil Filter _____		Overspeed Governor _____		Heat Ex. or Keel Cooling _____	
Oil Lines _____		Throttle Controls _____		Raw Water Pump _____	
Ventilating System _____		Injector Controls _____		Power Generator _____	
Crankshaft Cover _____		Governor Mech or Hyd _____		Control Cabinet _____	
Balance Wgt. Cover _____		Engine Mounts _____		Cylinder Head _____	
Fan _____		Power Take-off _____		Conn Rod & Piston _____	
Crankshaft Pulley _____		Hydraulic Pump _____		Valve Mechanism _____	
Crankshaft Pulley Belt _____		Air Compressor _____		Fuel Manifold Conn _____	
Fan Shroud _____		Camshaft & Gear Train _____		_____	
Water Connections _____		Rocker Cover _____		_____	
Water Pump Cover _____		Accessory Drive _____		_____	
Water Manifold _____					

### OTHER USEFUL INFORMATION:

Each fuel and lube oil filter on your engine has a decal giving the service package part number for the element. It is advisable to have your own personal record of these part numbers by filling in the chart provided below:

TYPE	LOCATION	PACKAGE PART NO.
Fuel Strainer		
Fuel Filter		
Lube Oil Filter Full-Flo		
Lube Oil Filter By-Pass*		

\*Not Standard

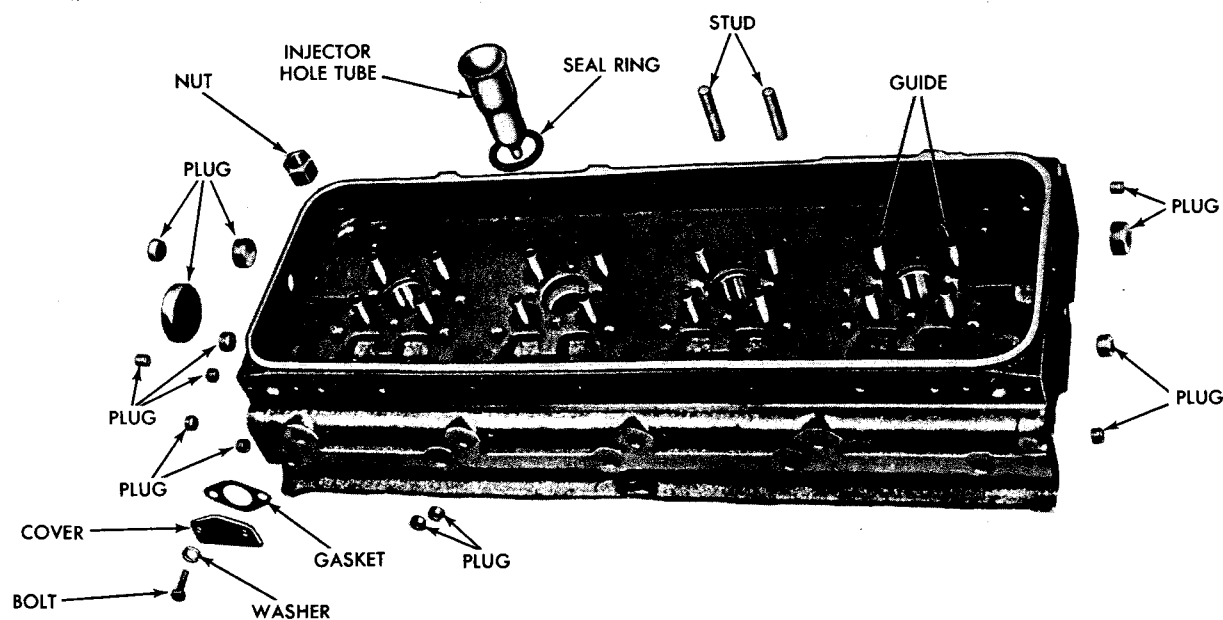
### AIR CLEANER

If dry-type, indicate make and number of filter element:

\_\_\_\_\_

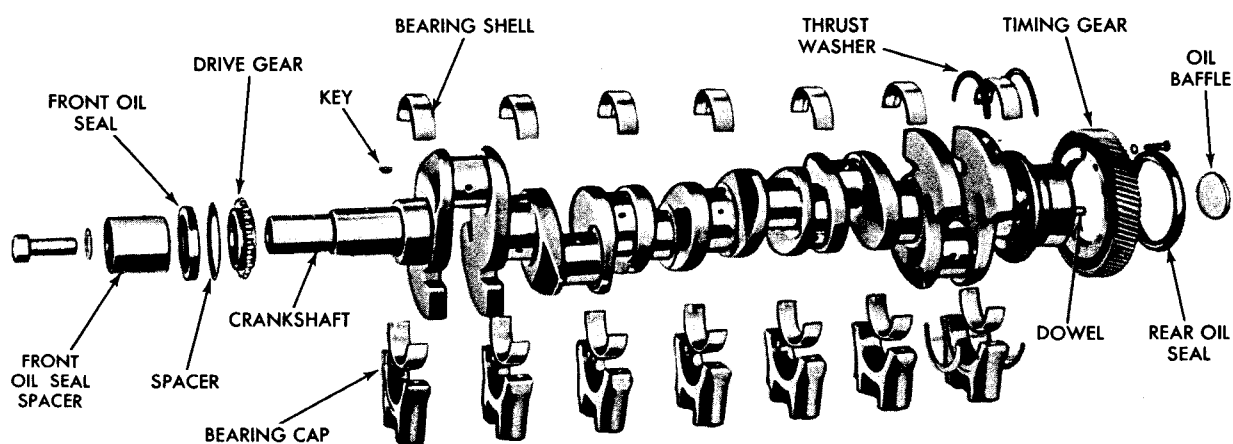
\_\_\_\_\_

Wet type, indicate capacity \_\_\_\_\_ qts.



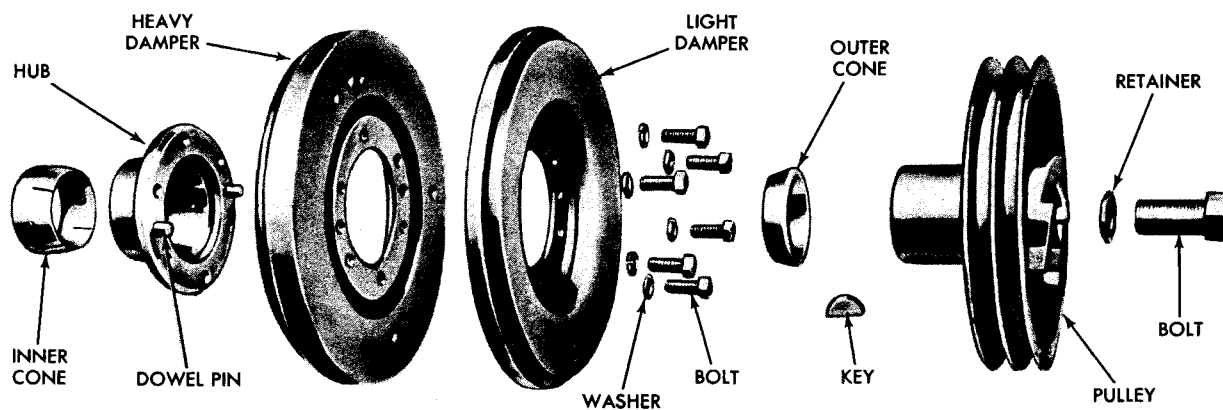
4 VALVE CYLINDER HEAD

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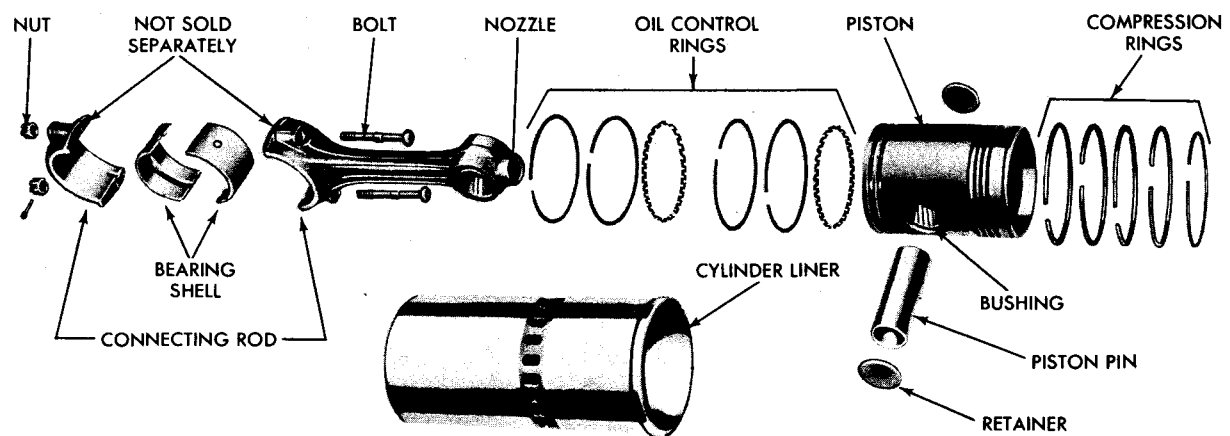
CRANKSHAFT

P 614A



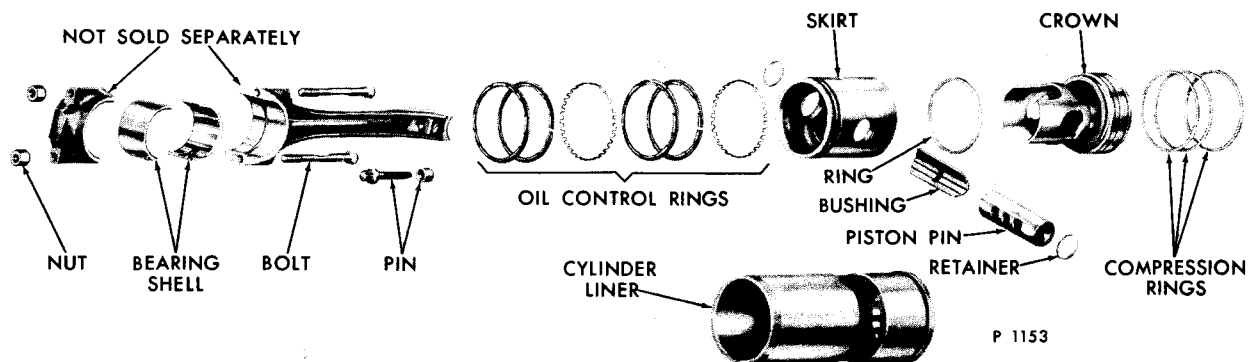
CRANKSHAFT PULLEY, VIBRATION DAMPER AND HUB

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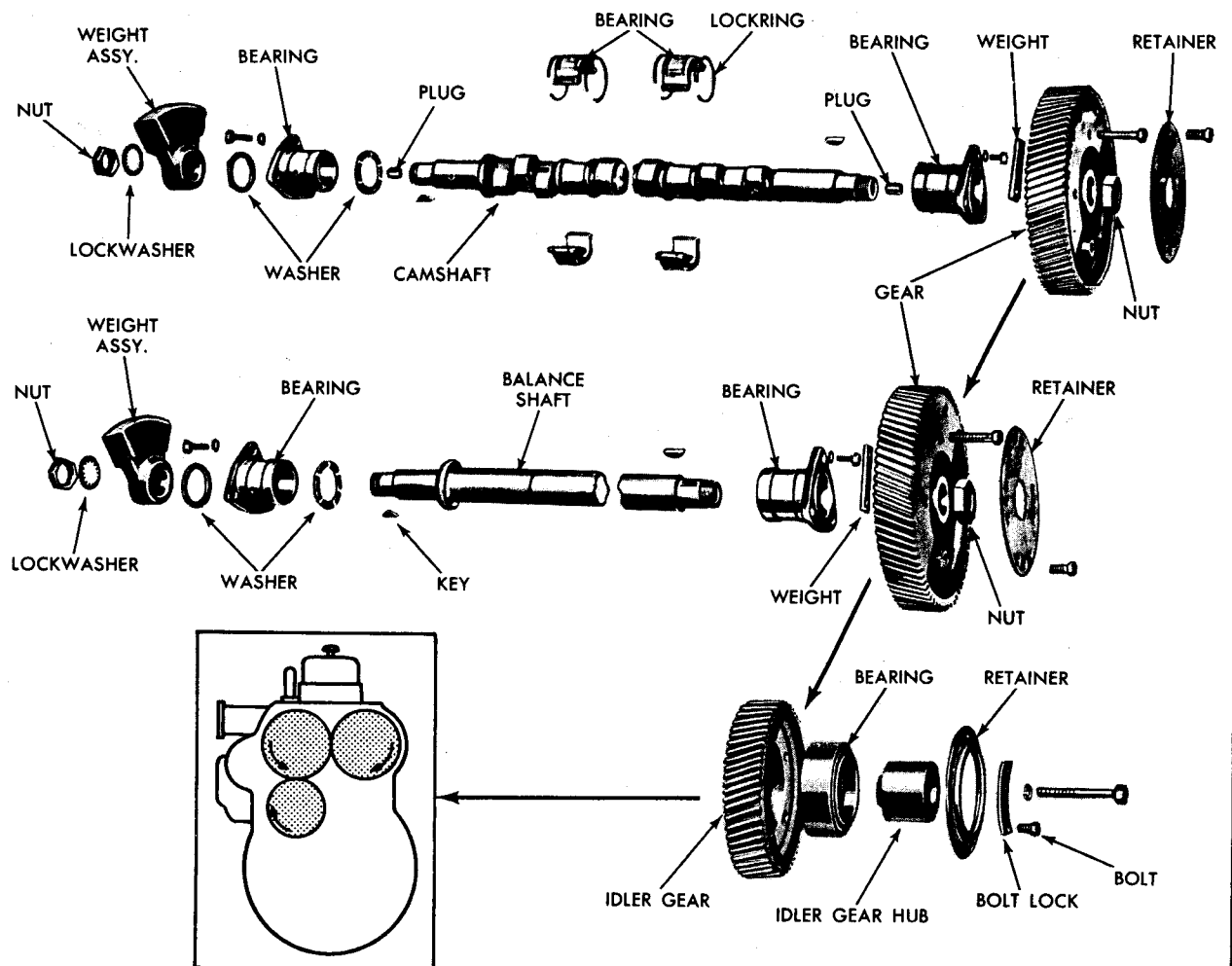
CONNECTING ROD AND PISTON

P 615A



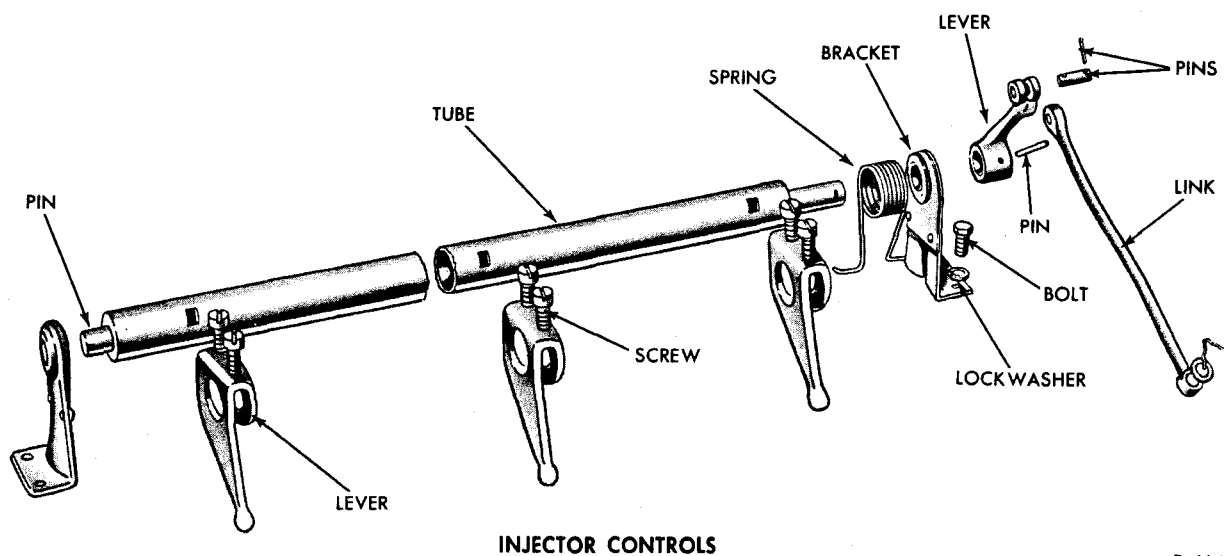
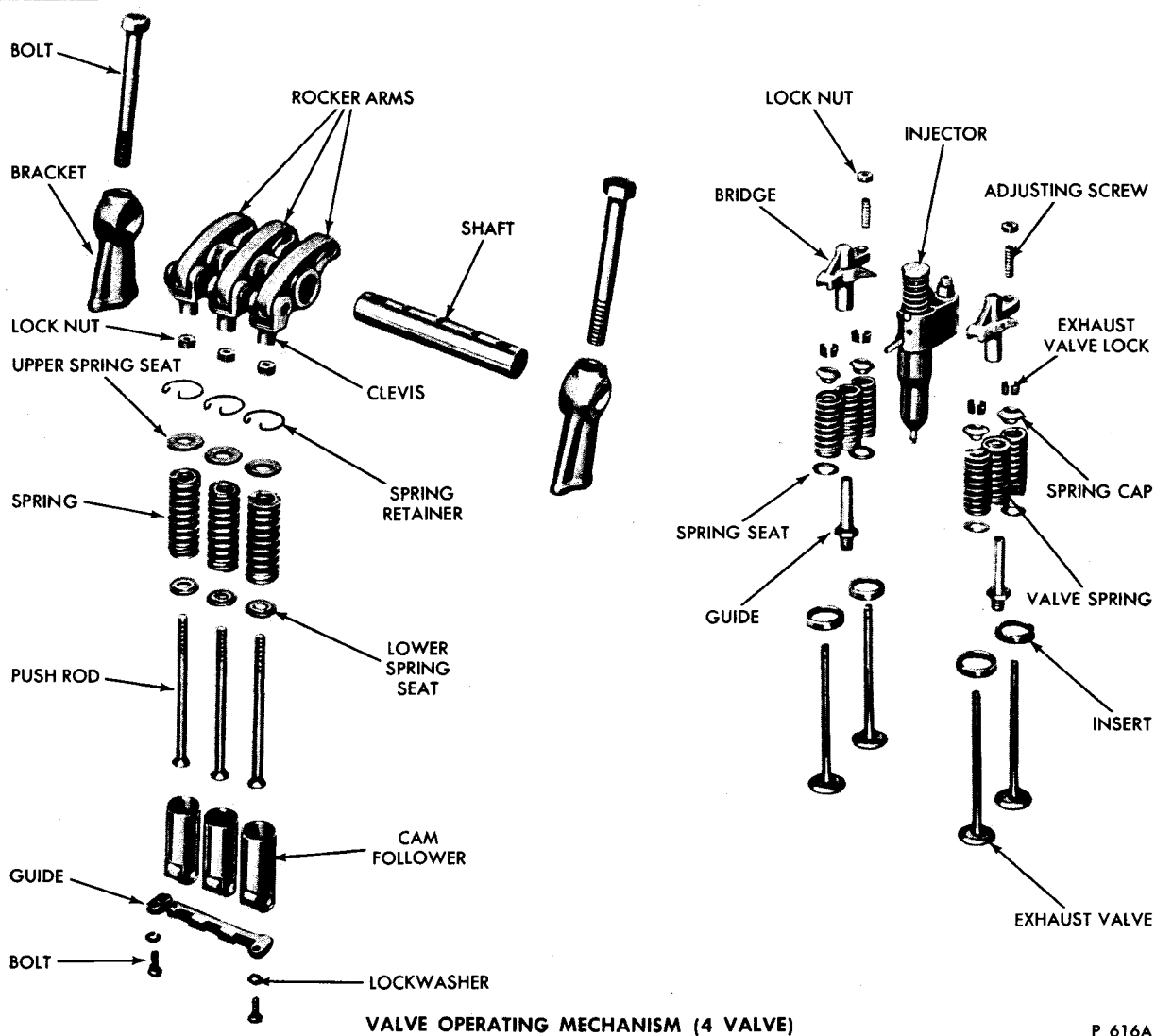
CONNECTING ROD AND CROSS-HEAD PISTON

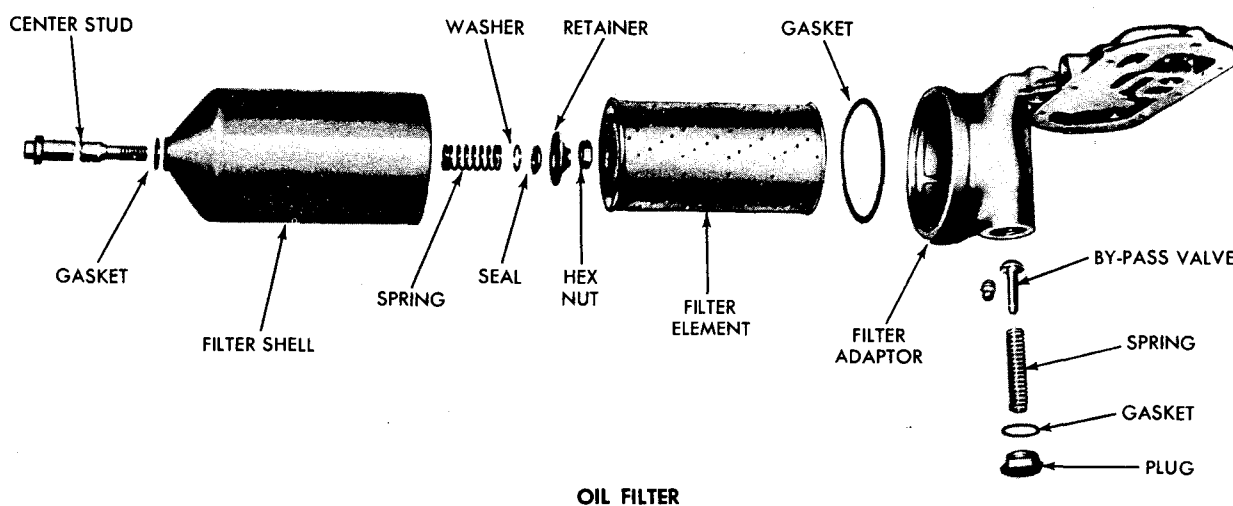
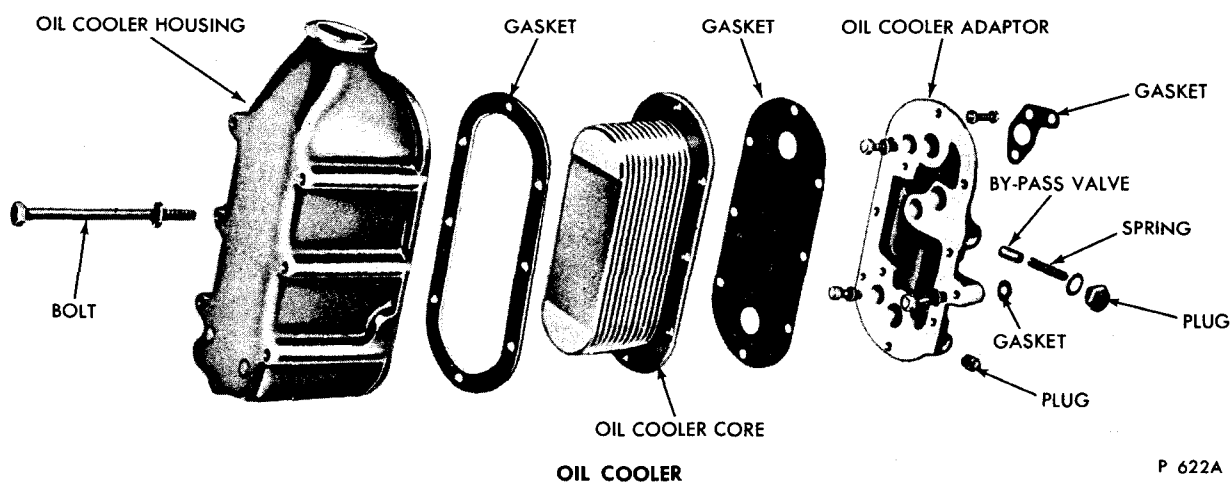
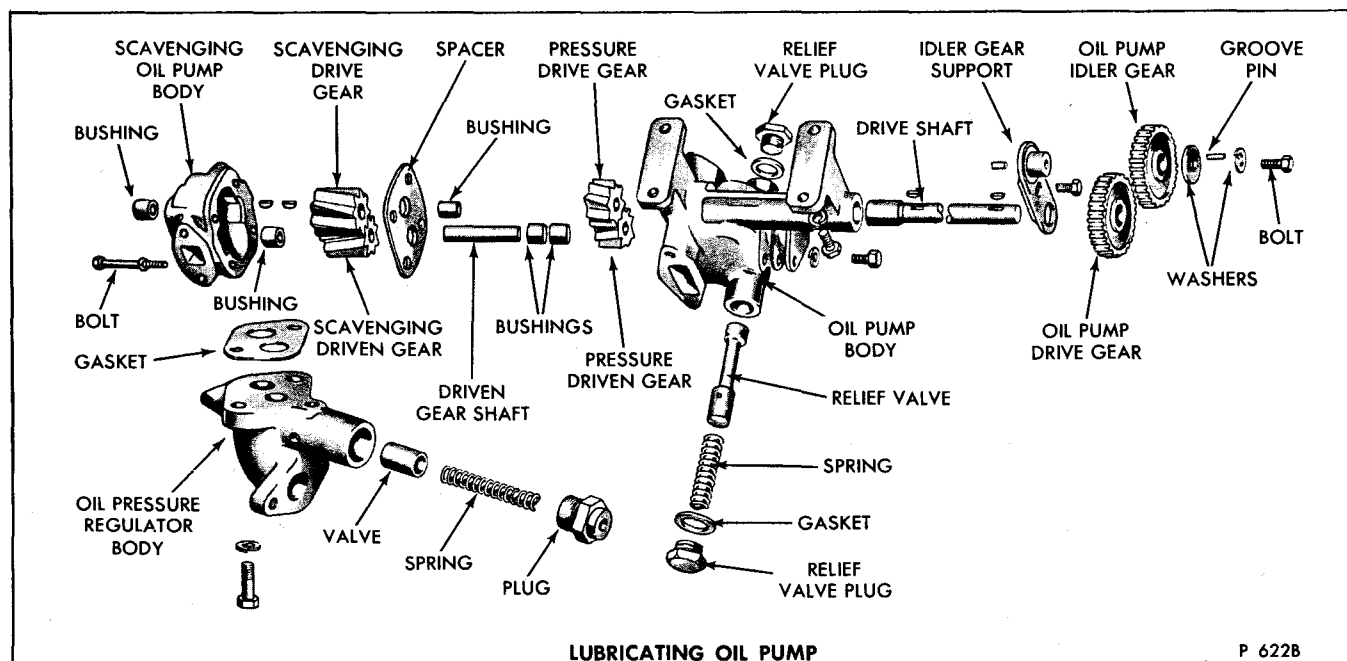
P 1153

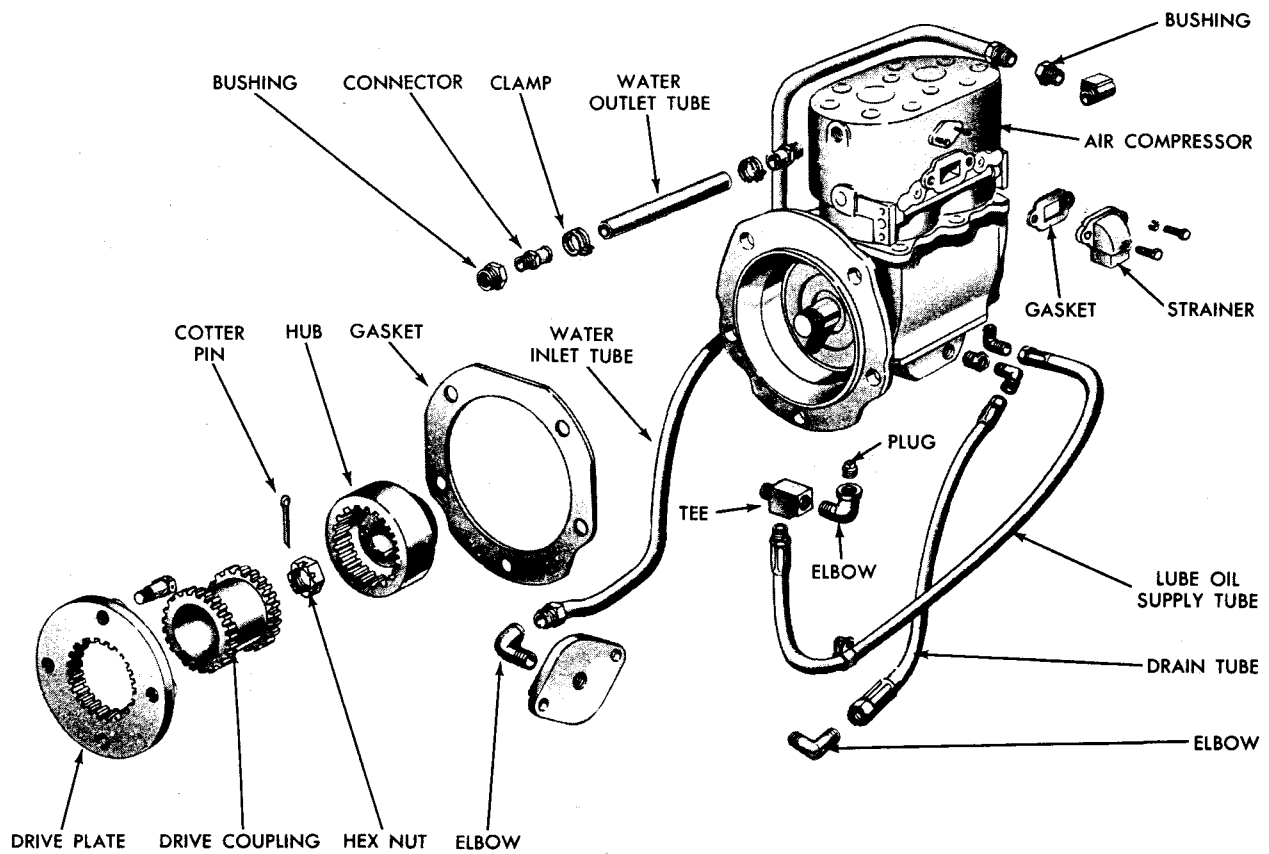
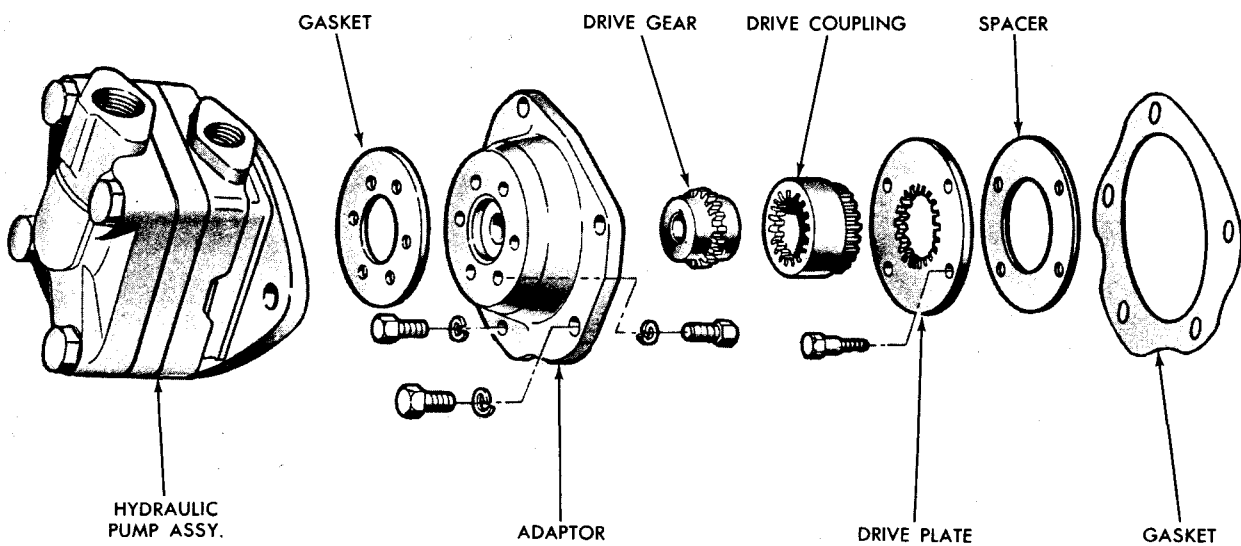


CAMSHAFT AND GEAR TRAIN

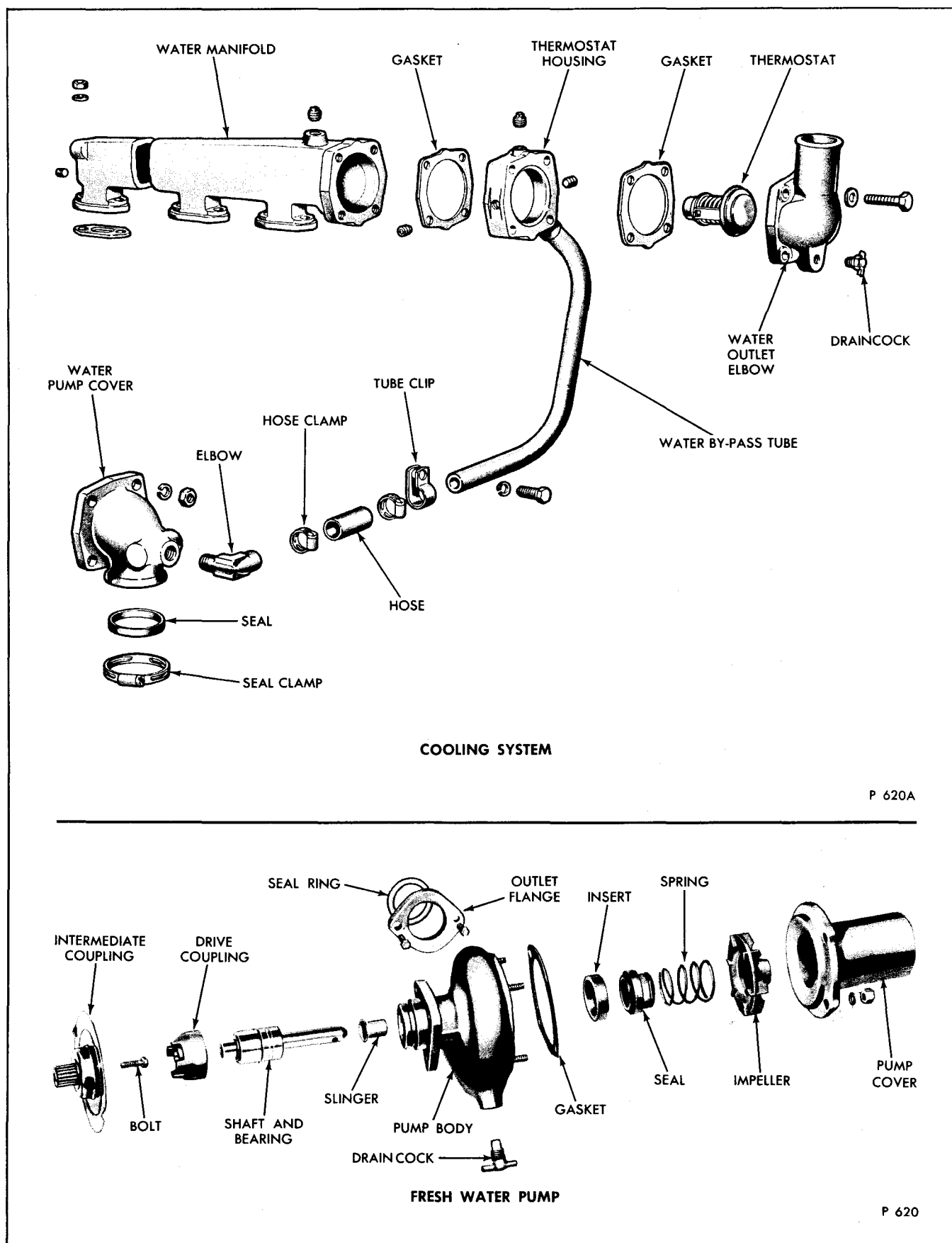
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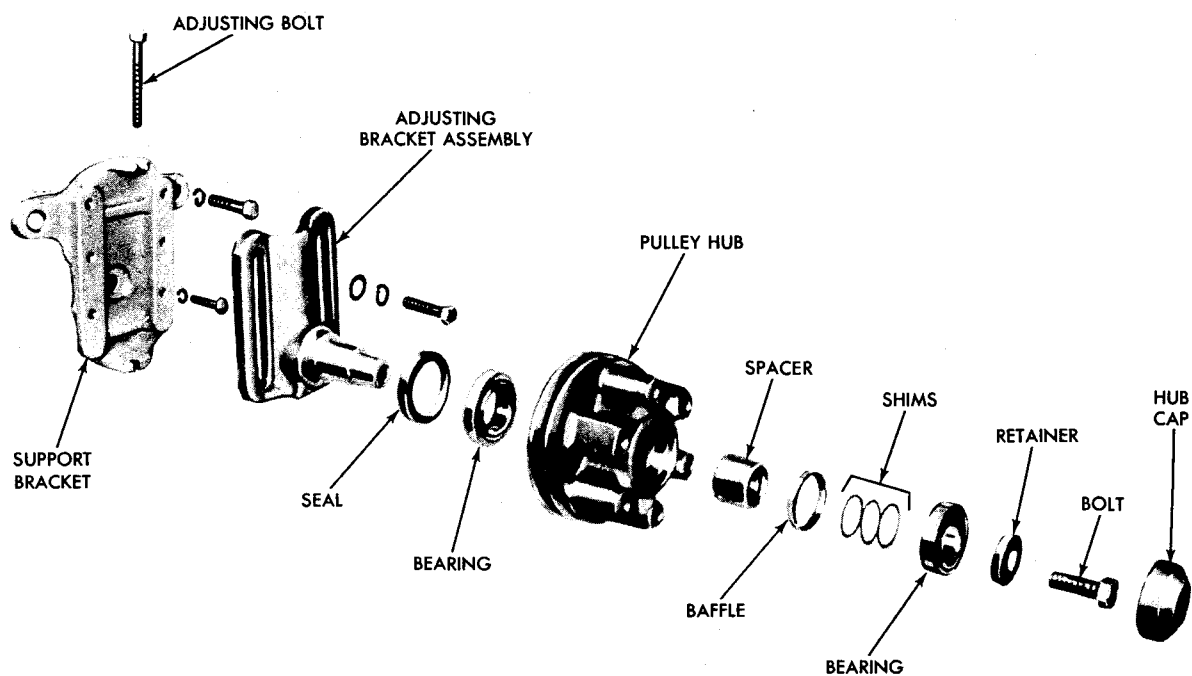


**AIR COMPRESSOR AND DRIVE****HYDRAULIC PUMP AND DRIVE**

P 618

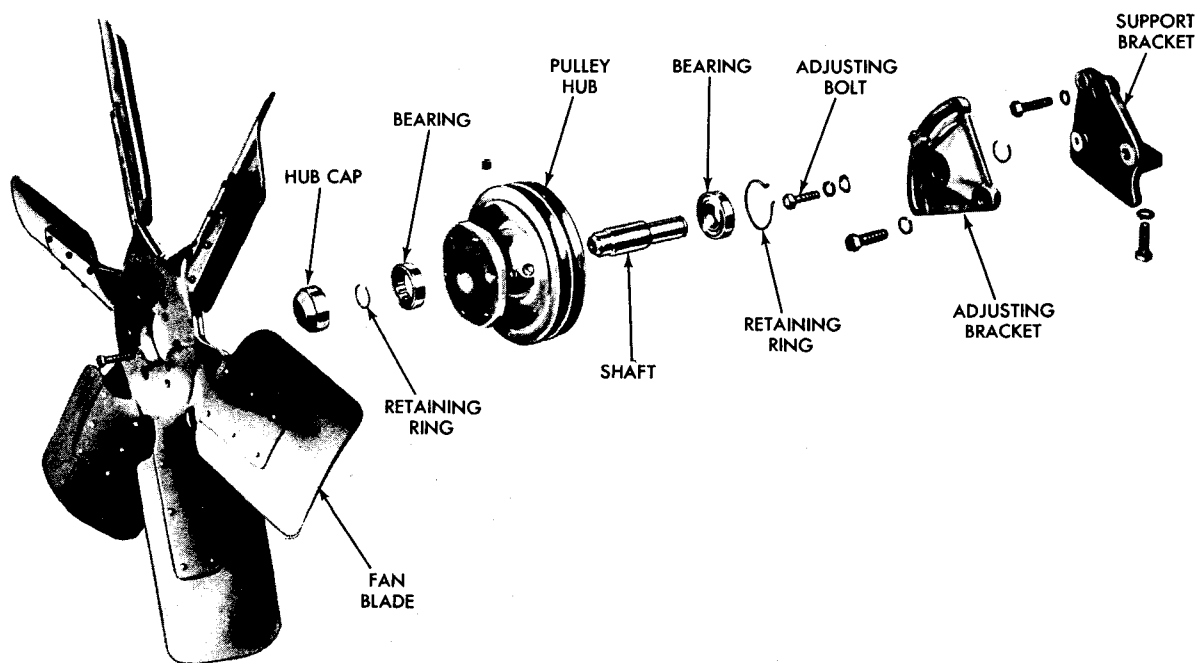






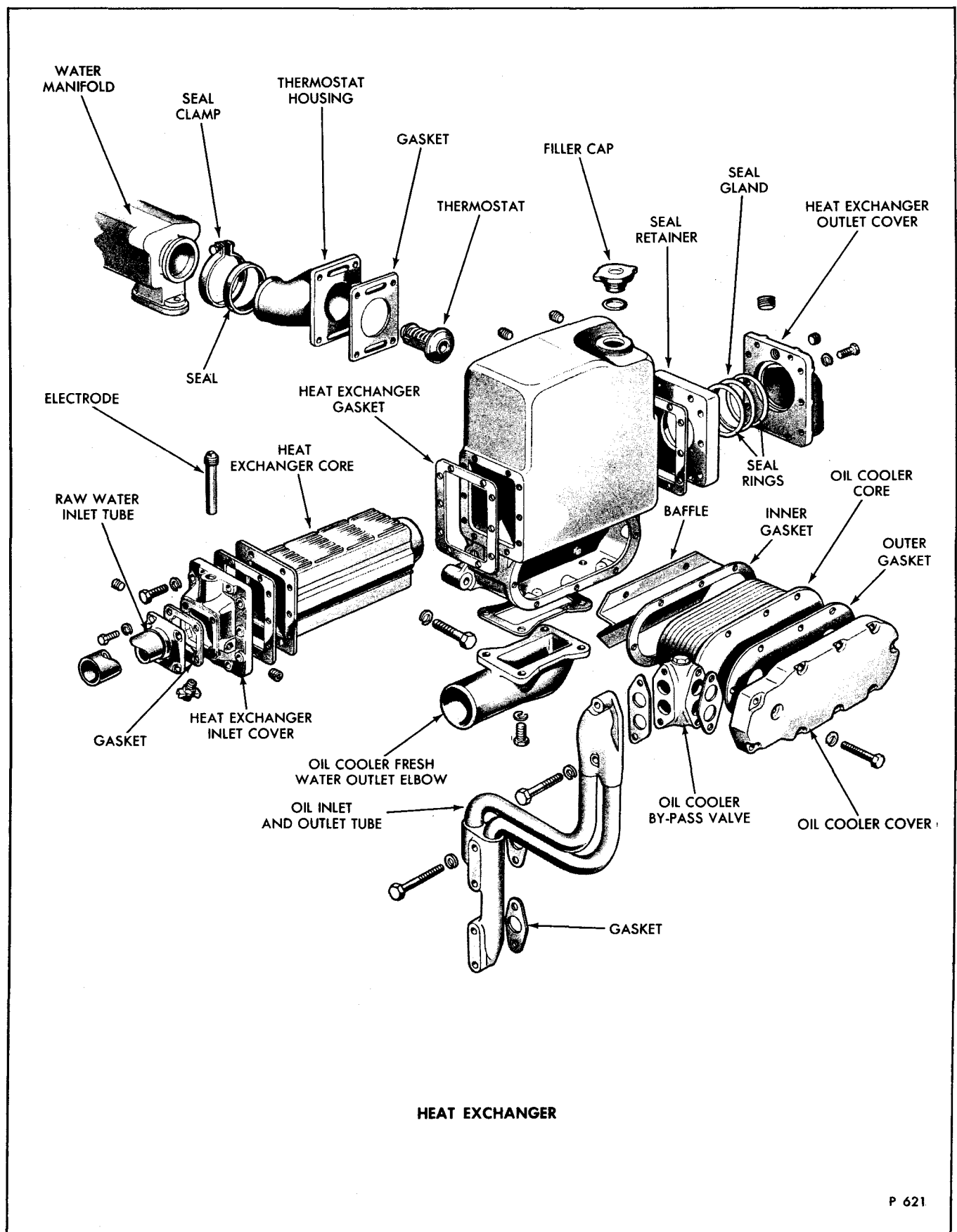
FAN MOUNT

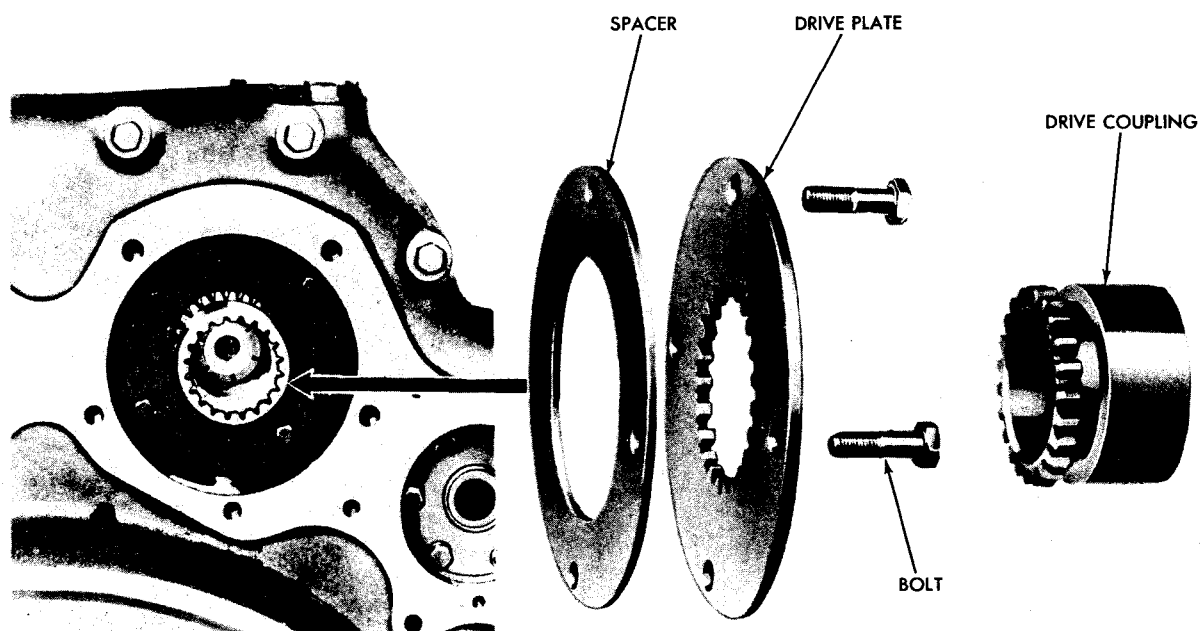
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FAN ASSEMBLY

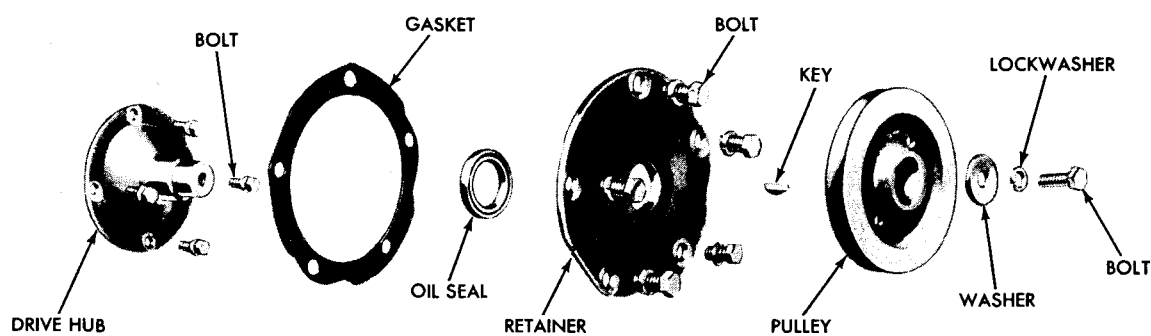
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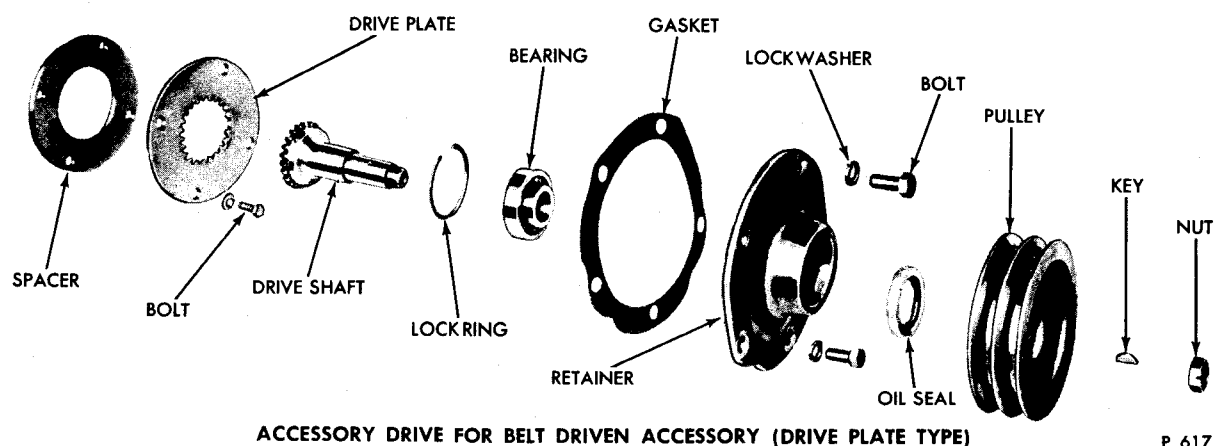
ACCESSORY DRIVE FOR DIRECT DRIVEN ACCESSORY (CAMSHAFT GEAR)

P 617B



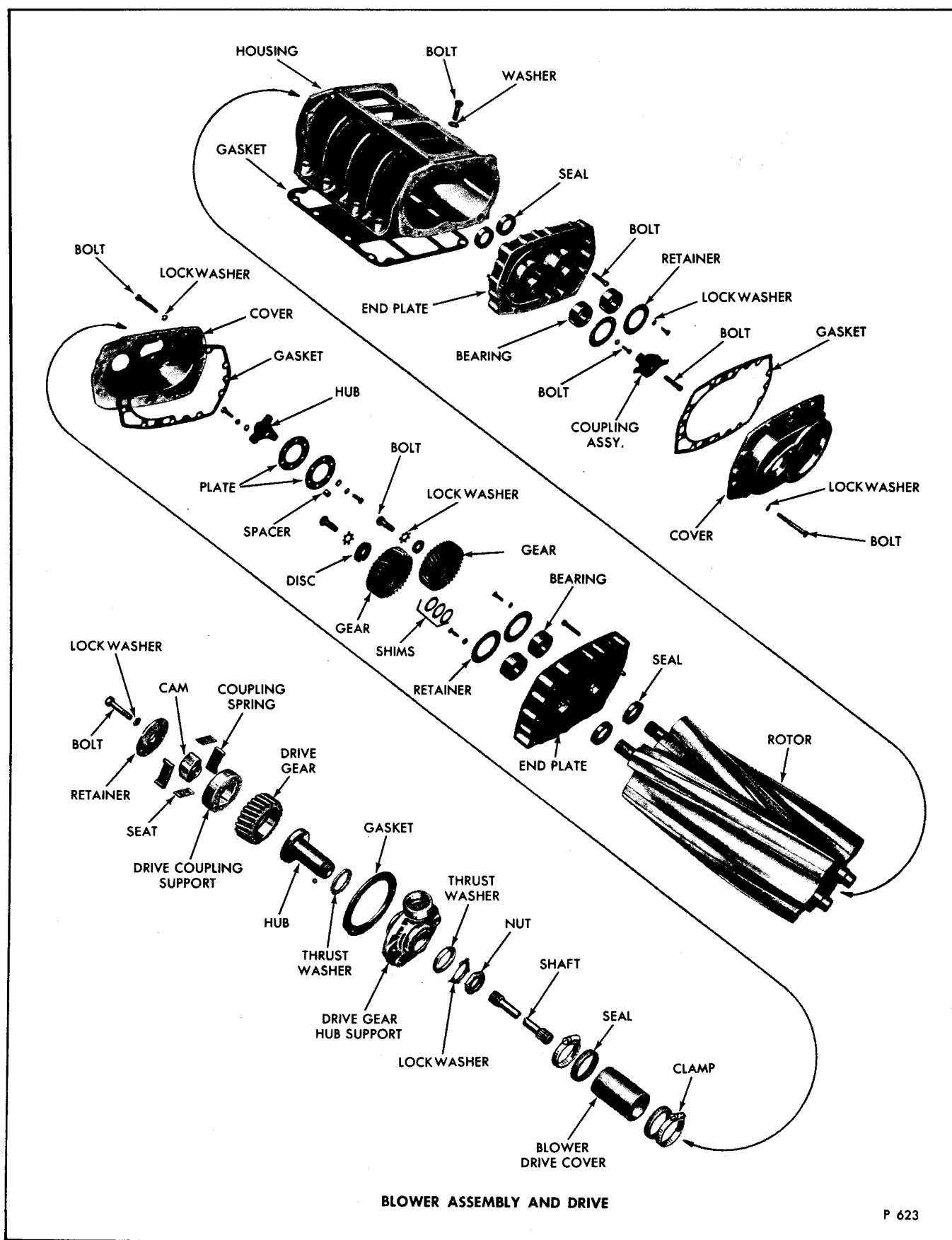
ACCESSORY DRIVE FOR BELT DRIVEN ACCESSORY (DRIVE HUB TYPE)

P 617A

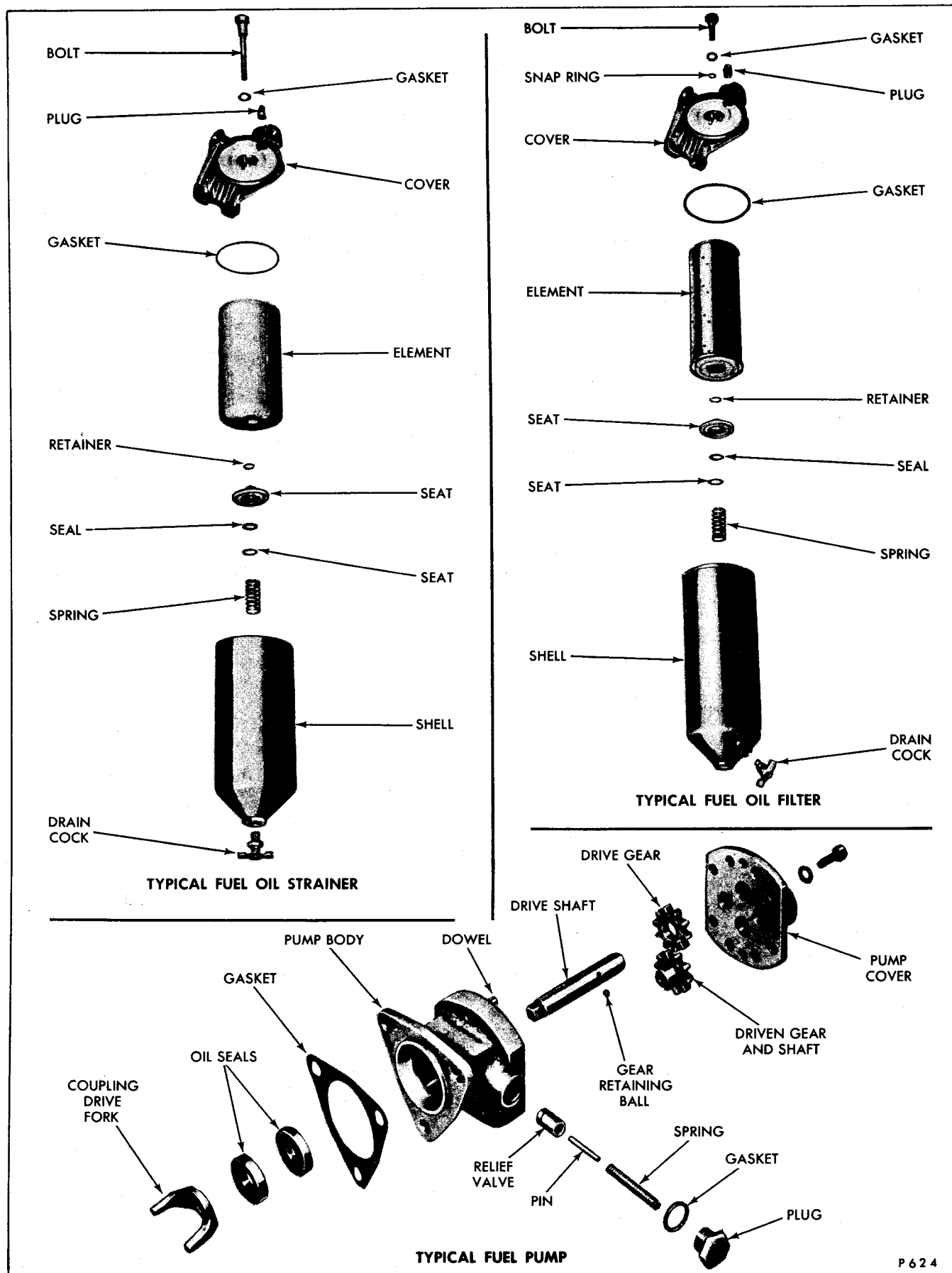


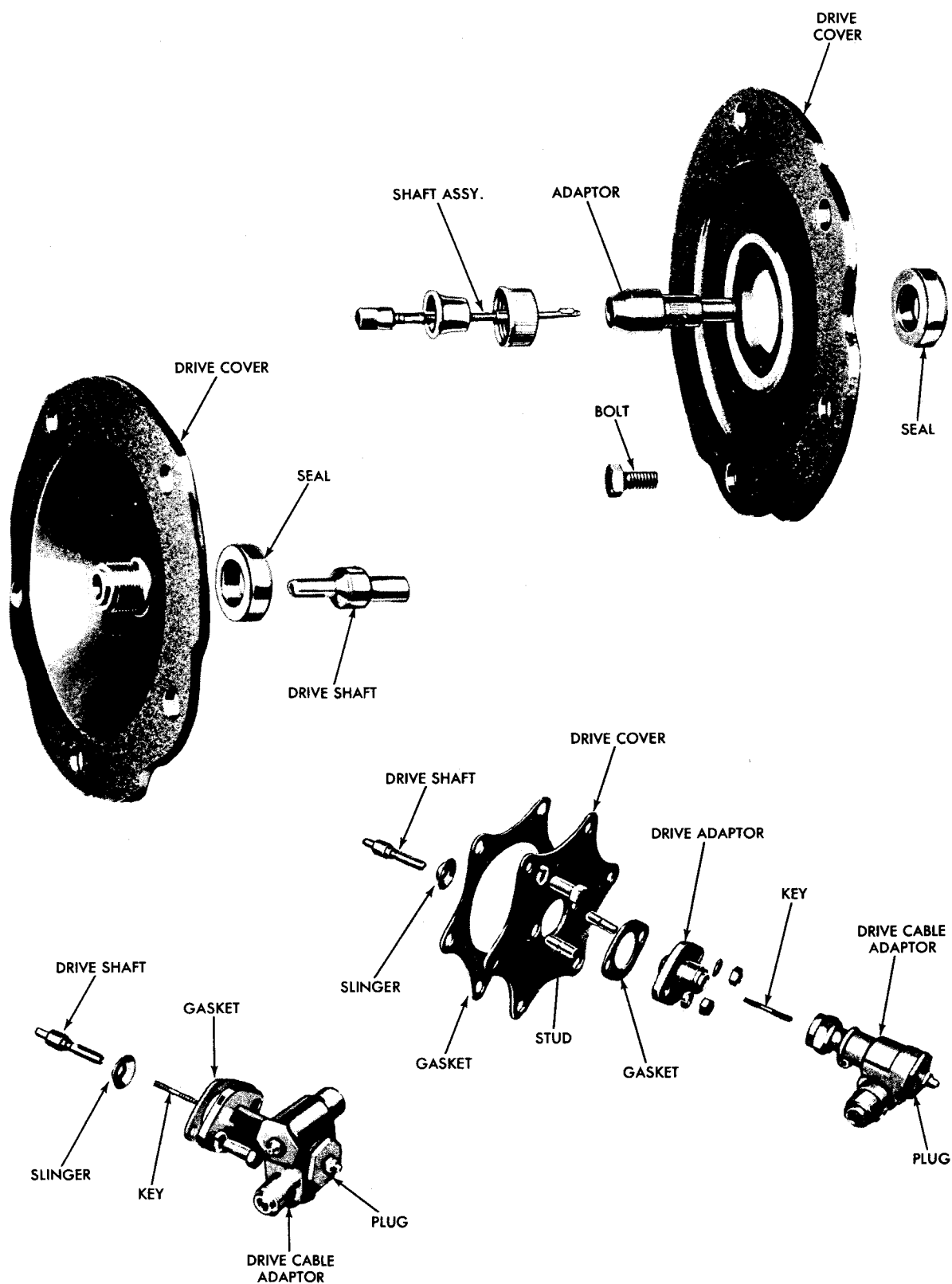
ACCESSORY DRIVE FOR BELT DRIVEN ACCESSORY (DRIVE PLATE TYPE)

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TACHOMETER DRIVE COVERS AND ADAPTORS

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## OWNER ASSISTANCE

The satisfaction and goodwill of the owners of Detroit Diesel engines are of primary concern to the Detroit Diesel Allison Division, its distributors and their dealers.

As an owner of a Detroit Diesel engine, you have a complete network of over 2300 Detroit Diesel Allison Distributors and Dealers in the U.S. and Canada, plus many outlets worldwide that are prepared and anxious to meet your parts and service needs:

- Expert service by trained personnel.
- Emergency service 24 hours a day.
- Complete parts support, including reliable components.
- Sales teams to help determine your power requirements.
- Product information and literature.

We recognize, however, that despite the best intentions of everyone concerned, misunderstandings may occur.

Normally, any such situation that arises in connection with the sale, operation or service of your engine will be handled by the distributor or dealer in your area (check the Yellow Pages for the Detroit Diesel Allison Service Outlet nearest you).

To further assure your complete satisfaction, we have developed the following three-step procedure to be followed in the event you have a problem that has not been handled satisfactorily.

**Step One - Discuss your problem with a member of management from the distributorship or dealership.** Frequently complaints are the result of a breakdown in communication and can quickly be resolved by a member of management. If you have already discussed the problem with the Sales or Service Manager, contact the General Manager. If your problem originates with a dealer, explain the matter to a management member of the distributorship with whom the dealer has his service agreement.

**Step Two -** When it appears that your problem cannot readily be resolved at the distributor level without additional assistance, **contact the Detroit Diesel Allison Regional Office nearest you listed below:**

**Eastern Region**

Suite 202  
10 Parsonage Road  
Edison, New Jersey 08817  
Phone: (201) 246-5074  
Regional Manager: S. F. Zappia  
Service Manager: D. P. Friedrich

**Southeastern Region**

5730 Glenridge Drive, N.E.  
Atlanta, Georgia 30328  
Phone: (404) 252-3310  
Regional Manager: L. R. Kirby  
Service Manager: B. D. Robison, Jr.

**Great Lakes Region**

Garrison Place  
19855 Outer Drive  
Dearborn, Michigan 48124  
Phone: (313) 565-0411  
Regional Manager: A. W. Christy  
Service Manager: R. Schwaller

**Midwestern Region**

Suite 618  
2021 Spring Road  
Oak Brook, Illinois 60521  
Phone: (312) 654-6619  
Regional Manager: C. O. Zimmerman  
Service Manager: T. F. Chope

**Southwestern Region**

Suite 130  
2655 Villa Creek Drive  
Dallas, Texas 75234  
Phone: (214) 241-7721  
Regional Manager: E. A. Wilson  
Service Manager: W. C. Kaphengst

**Northwestern Region**

Suite 2700  
39465 Pasco Padre Parkway  
Freemont, California 94538  
Phone: (415) 255-7700  
Regional Manager: W. C. Edwards  
Service Manager: J. P. Miles

**Western Region**

Suite 823  
Crocker Bank Building  
15760 Ventura Blvd.  
Encino, California 91436  
Phone: (213) 981-7300  
Regional Manager: G. J. Dunneback  
Service Manager: W. K. Clark, Jr.

Prior to this call, have the following information available:

- Name and location of distributor (or dealer).
- Type and make of equipment.
- Engine model and serial number.
- Engine delivery date and accumulated miles or hours of operation.
- Nature of problem.
- Chronological summary of unit's history.

*Step Three* - If you are still not satisfied, **present the entire matter in writing or by phone to the Home Office:**

**Diesel Operations** - J. E. Fisher, Manager Customer Services, Detroit Diesel Allison, 13400 W. Outer Drive, Detroit, Michigan 48228, Phone (313) 592-5608.

**Canada Operations** - E. A. Kobe, Manager of Product Service, Diesel Division, General Motors of Canada, Ltd., P.O. Box 5990, 847 Highbury Avenue, London, Ontario N6A 4L6, Phone (519) 455-7110.

If an additional review by the Home Office of all the facts involved indicates that some further action can be taken, the Regional Office will be so instructed.

If at this point your problem is still not resolved to your satisfaction, call or write: J. P. Lewis, Manager, Diesel Engine Service, Diesel Operations (313) 592-7279; D. F. Downham, Sales Manager, Diesel Operations (313) 592-7276.

When contacting the Regional or Home Office, please keep in mind that ultimately your problem will likely be resolved at the distributorship or dealership utilizing their facilities, equipment and personnel. Therefore, it is suggested that you follow the above steps in sequence when experiencing a problem.



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